

Oliver Wight  
Consultants

Each Oliver Wight consultant has  
been successful in making  
people-based technologies work  
at the highest levels in business

# James Small



James is the Managing Partner of Oliver Wight Asia Pacific. He works with a number of customers, across different industries to provide practical education and consulting services. James assists his customers to implement business excellence by their definition.

Before joining Oliver Wight, James spent six years with the Boots Company plc in the UK. There James was involved in the implementation of MRPII in their pharmaceutical and personal care facilities. He also spent two years redesigning and implementing product management processes for the manufacturing business.

From there James moved into consulting, and has spent the last 15 plus years in integrated business process re-engineering and change management for ERP programmes. He has been responsible for the process redesign and project management in areas such as Sales & Operations Planning, sales, production, distribution, materials management and finance. These projects have been within electronics distribution, whitegoods manufacture and distribution, wine, clothing and footwear, packaging, agriproducts, pharmaceuticals and steel industries. He has helped his customer's implement Oliver Wight Class A excellence across the Asia Pacific region.

His passion, knowledge, and expertise enable him to make a valuable contribution to his customers. James challenges executive teams to think beyond their current situation and develop improvement journeys for their business. He regularly presents at public seminars and events.

James has a Bachelor of Science (Hons) and a Masters in Information Technology (Ergonomics).

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